

The *Weekly Pulse* is news you can use published by the Corporate Communications Department for employees and friends of Health Partners. To add information, please call extension 4351. Visit Health Partners online at [www.healthpart.com](http://www.healthpart.com)



**An Organization Without Walls:** Members of the YWCA of Bucks County, recipient of the Making a Difference Award, for outstanding community service, posed with those from Health Partners.



**Two Heroes!:** John Roehm, Vice President of Sales and Marketing, presents Ronald S. James with Heroes of All Ages Award, which recognizes Senior Partners members who demonstrate commitment to the senior community.



**Our Guiding Light:** Claudia Tucker-Keto, Supervisor for Community Education, congratulates Tyeesha Allen, recipient of the Junior Award, and her mother.

## Honoring Those who Give

On Thursday, October 6, the Health Partners Foundation (HPF) hosted the 2005 *Making a Difference Awards* at the historic National Liberty Museum. The ceremony was conceived in 2003 by the Board of HPF, which believed it fitting to recognize individuals and organizations that make significant differences in their communities. Since the Foundation encounters many exemplary



**Saluting the Honorable:** Robert E. Tremain, President & CEO celebrates Fire Commissioner Lloyd Ayers with emcee Walter Perez.

volunteers in its philanthropic activities, what better way to further its mission than to commend others who provide support to low-income, disadvantaged residents in Philadelphia, Bucks and Montgomery counties and their communities?

Before the third annual ceremony began, attendees enjoyed the reception and tours of the museum. Walter Perez, an anchor and reporter for WPVI- 6, served as the ceremony's personable emcee. Robert E. Tremain, President & CEO, presented the "Lifetime Contribution Award" to Barbara Plager, Health Partners First President & CEO. Since Barbara could not attend, the audience was treated to a visit with her through the power of videography. In a small, informal gathering at Barbara's home, Bob, Bill George, Sr. Vice President of Finance; Judy Harrington, Sr. Vice President of Business Development, and Leslie Hummel, Executive Assistant to the President, presented her with the awards and other gifts. Other honorees of the night included Lloyd Ayers, Philadelphia Fire Commissioner; Tyeesha Allen, a student at Randolph Career Academy; the Bucks County YWCA, and Ronald S. James, a Senior Partners member. Every award recipient and organization demonstrated commitment throughout their community and continue to make differences in the lives of others.



**A Piece of History:** Attendees at the National Liberty Museum reception.



John Roehm:  
Vice President  
of Sales and  
Marketing

## Congratulations to:

John Roehm, who was promoted to Vice President of Sales and Marketing. John joined the Health Partners family over ten years ago and has been instrumental in the development, growth and success of Senior Partners since its inception. John will be heading a major expansion of Senior Partners for 2006, beginning with new enrollments this month. This expansion includes increased membership and the addition of our new prescription drug

benefits, as well as moving our Medicare Silver plan into Bucks and Montgomery counties.



## Silent Auction Bids total \$3,000

This past Friday, October 14, the Political Action Committee sponsored another HP PAC Silent Auction. The auction took place between 1 p.m. and 3 p.m. in the Plager A Conference Room and raised \$3000 for future donations to campaign initiatives. Many Health Partners employees bid on a number of great items such as artwork, casual days, furniture, movie passes, and more.

The HP Silent Auction benefited a great cause and allowed some individuals to start the weekend on a happy note. Hats off to PAC!



## HIPAA tips

**Q:** How do you email PHI or other confidential information?

**A:** You need to include either “EPHI” or “Confidential” in the subject line of your email. DO NOT rely on Health Partners email appliance to ‘catch’ your email based upon the words within your email. It is always YOUR responsibility to make sure either one of the key words is typed into the subject line of your email when sending an email outside of Health Partners. Doing so will ensure we use the appropriate technical safeguard to remain HIPAA compliant.



## Get Your Vacation's Worth



*Health Partners is offering the option to sell-back your vacation time; but if interested, hurry!*

Health Partners' vacation policy allows up to one-half of your vacation entitlement to be carried over into the next calendar year. For example, if you are entitled to three weeks vacation, you may carry over 60 hours into the next year. You may also voluntarily request to sell your excess vacation time back to Health Partners; however, you must have over 40 hours of accrued vacation available in order to participate in this program. There is no limit of vacation hours you may sell, as long as it is in excess of the minimum 40 hours. Any excess vacation time not approved in advance for carry-over will be forfeited.

If you are eligible and wish to partake in this program, you must complete a “Vacation Sell-Back Request” worksheet and submit it to Payroll by October 24, 2005.

## “Mission: Makeover”

*Internal Audit Department Specializes in Saving You Time on the Job*

There seems to be a TV makeover show for just about every part of your life. They show specialists in construction, design, menu planning—even cleaning out your garage—helping you find an easier, better, and sometimes less expensive way to do something.

These shows are so popular because we're all short on time. We don't have the luxury of just observing—we're too busy doing what needs to be done.

Health Partners Internal Audit Department (IAD) specializes in helping you solve challenges in your work processes. For example, if you want to find a way to move documents through to final approvals (while keeping everyone informed), the IAD will suggest new ideas based on your input.

According to IAD Director Sandra Mozee-Smith, “There are all kinds of ‘audits.’ However, the word makes people think of the IRS or some other scary financial audit. In fact, most of what we do is help departments find new solutions to their productivity challenges.”

“With the ever-changing regulatory requirements, the cuts to Medicaid, the new Medicare Part D, and our upcoming move, Health Partners employees have so much to accomplish,” Sandra continues. “We want to assist you, the subject experts of your department, in making things easier. If it saves your department money along the way, that's great.”

“If it saves your sanity,” she laughs, “that's even better.”

Joking aside, the IAD does have a regular schedule of audits assigned by Health Partners Senior Staff to ensure the financial and operational standards of any business, and in particular, one that is highly regulated by governmental agencies.

For the most part, however, the IAD is here to help your department in what is turning out to be the most unbelievable year managed care organizations have ever faced. While the “Extreme Makeover” team restores living spaces, Health Partners' staff is rebuilding internal systems to continue meeting community needs.

Call the IAD at ext. 4328 to see what they can do for your department. You've got everything to gain—especially time.

*The IAD staff consists of Sandra Mozee-Smith, Director, and colleagues Sabrina LeDeaux, and Martin Majewski.*