

November 20, 2009

Dear Participating Provider:

As part of our continuing efforts to provide access to high-quality, cost-effective care for Health Partners and KidzPartners members, we are implementing a radiology management program for outpatient scans, in partnership with MedSolutions. MedSolutions is a radiology services organization that specializes in managing diagnostic services.

For all outpatient MR, CT and PET services performed on or after January 1, 2010, referring providers will be required to request prior authorization from MedSolutions. MedSolutions will begin accepting prior authorization requests on December 28, 2009. Imaging services performed in conjunction with an inpatient stay or emergency room visit will not be subject to prior authorization requirements.

As part of our radiology management program, we will be requiring the use of Health Partners/KidzPartners network facilities throughout our service area to assure that cost-effective, quality imaging is performed.

Our aim is to make this new prior authorization program as easy to use as possible. We have included a Quick Reference Guide (QRG) with this letter to help you with questions about this process. MedSolutions and Health Partners will also offer orientation sessions to administrative staff to clarify the prior authorization process. Please see the enclosed invitation and schedule.

We appreciate your continuing commitment to the good health of our members. If you have any questions about this new program, please call Health Partners' Provider Services Helpline at 888-991-9023 or 215-991-4350 or MedSolutions' Customer Service Department at 888-693-3211, option #3. You can also obtain additional information online at www.healthpart.com or www.medsolutions.com.

Sincerely,



Gregg Allen, MD
Chief Medical Officer
MedSolutions, Inc



Mary K Stom, MD
Sr. Vice President & Chief Medical Officer
Health Partners

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